

Thank you for choosing Rumpke.

Please review the guidelines below and save this document for your records.

Service Guidelines

Unless otherwise stated, trash service includes weekly collection of five (5) 32-gal. cans or ten (10) bags. Each can or bag should not exceed 50 pounds.

Acceptable Containers: Place your material in bags or cans. Boxes, drums, barrels and household trash containers are not acceptable containers and will be removed permanently by Rumpke as trash.

Service Time: Place items out the night before your scheduled collection. Service may start early in the morning and collection time may vary. Drivers may not return to residences if materials are unprepared at the time of collection.

Service Transfers: Contact Rumpke to transfer service to a new location. Subscription accounts will renew automatically unless Rumpke is notified to stop service.

Bulk Item or Extra Trash Pickup (Additional Fees May Apply)

Contact Rumpke at least 24 hours in advance to schedule a pickup. Examples of a bulk item include a TV (no greater than 32 in.), a piece of furniture or an appliance. Mattresses and upholstered furniture must be encased in plastic.

Appliances with Freon: An item such as a refrigerator, freezer or A/C unit must have the Freon removed by a licensed technician with the removal certificate attached to the item at the time of collection. Additional fees may apply.

Prohibited Items & Special Materials

Prohibited Items: According to federal law, Rumpke is not permitted to accept batteries, tires, liquids (such as oil or paint), combustible materials, items that contain CFCs or any item identified as hazardous.

Construction Materials: Construction materials including drywall, concrete, bricks, dirt and rocks should not be placed in residential trash or recycling. Contact Rumpke to schedule a cleanup or construction container for removal.

Medical Sharps & Needles: Place sharps and needles in a hard plastic container, reattach the lid and secure with duct tape. Clearly write "SHARPS" on the container with permanent marker and place it inside your trash container.

Holiday Schedule

Rumpke Observes: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

If the holiday is the day-of or a weekday before your service day:

Service will be delayed one day that week.

If the holiday is on a weekend or a weekday after your service day:

Service will remain as scheduled.

Visit www.rumpke.com for a complete holiday schedule and weather updates.

Easy & Convenient Recycling Options

Curbside Recycling: Curbside recycling is an optional service offered in many areas. Contact Rumpke for details.

What To Recycle: Mix items loose in your recycling container. No separation required!

- Plastic Bottles & Jugs
- Glass Bottles & Jars (All Colors)
- Metal Cans (Aluminum, Steel, Tin)
- Cartons & Aseptic Containers
- Paper Products & Cardboard (Flatten Boxes)

Public Drop-Box Recycling: Visit www.rumpke.com to find a public drop-box for recycling near you.



Billing & Account Information

Residents are billed quarterly and in advance. Invoices may be prorated for a specific service period. Payments are due upon receipt. Late payments or returned checks may result in additional charges to your account. You must contact Rumpke if you wish to terminate service.

Payment Options

- **Checks & Money Orders:**
Make payable to Rumpke and mail to:
P.O. Box 538709, Cincinnati, OH 45253
- **Credit Cards:** Visa, Mastercard and Discover are accepted (convenience fee applies).
- **Online:** Pay online at www.rumpke.com.

Rules & Regulations

Rumpke is not responsible for damage beyond the curblines, or for replacing damaged or missing containers and lids. Landlords may be held responsible for service of rental properties. Rules and regulations vary by area. Please contact Rumpke with questions or concerns.

Weekend Project?

Rumpke container service is perfect for:

- Cleaning out basements & garages
- Small business cleanups
- DIY weekend projects

▼ Lease a 95-Gal. Trash Cart Today!

- Holds 3x more than a standard can
- Wheels for easy rolling
- Odor control, weather-proof lid
- Delivered to your home

